



Care of French Cross Chairs

1825 interiors French Cross chairs are made from natural plantation elm wood with a rattan seat.

Sunlight

Do not place timber furniture in direct sunlight for extended periods of time or discolouration may occur. This product is for indoor use only and will not be covered by our warranty if it is placed outdoors.

Direct Heat

Avoid positioning furniture close to heaters as timber table tops may warp. Take care not to place hot objects like coffee mugs directly onto the surface as white rings/marks can result.

Positioning & Use

Ensure that furniture is lifted, not dragged, across the floor or you will risk damaging both the product and the floor.

Do not swing back on dining chairs.

Do not place your feet on the cross support between the chair legs.

Do not stand on the rattan seat.

Do not sit on the rattan in wet clothes or while it is still damp after cleaning.

Do not use silicone based cleaners.

Manufacturer's Warranty

1825 interiors warrants that our French cross chairs is free from manufacturing, structural or materials defects for 12 months from the date of delivery. 1825 interiors will repair or replace the faulty product during the warranty period.

This warranty only applies to products that are used for normal domestic purposes and excludes those used for commercial purposes. It is only valid for the original purchase and is not transferable. This warranty doesn't apply to: 1) Normal wear and tear; 2) Damage caused by accidents, misuse or abuse; 3) Damage caused by improper installation, storage or not following care instructions; 4) Discolouration, fading caused by excessive exposure to direct sunlight or heating.

If you believe that your product is defective, please forward your warranty claim to the 1825 interiors store where the purchase was made. Alternatively, please contact 1825 interiors by mail: PO Box 7096, Wetherill Park NSW 2164, by email: info@1825interiors.com.au or by telephone: 02 9616 6600. Proof of purchase must be produced, and the claim must be accompanied by an explanation and photographs illustrating the defects. Your claim will be subject to assessment by 1825 interiors. Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.